List of sub-processors

The following list shows information about the third-party sub-processors that may have access to customer data when providing services on behalf of Caspeco AB. More information is available in our General Terms and Conditions.

Sub-processor	Registered office	Country of processing	Purpose	Transfer outside EU/EEA (incl. legal basis)
46elks AB	Uppsala, SE	Sweden	SMS messaging	No
ActiveCampaign LLC (Postmark)	Chicago, US	USA	Transactional email	Yes – DPF
Atlassian B.V.	Amsterdam, NL	EU (AWS Frankfurt/Dublin)	Documentation (Confluence/Jira)	Yes – DPF + SCC
Avoki IT AB	Uppsala, SE	Sweden	Hosting and operations	No
Awardit AB	Stockholm, SE	EU/EEA	Loyalty program	Exceptionally – SCC for any transfer outside the EU/EEA
BokaBord	Stockholm, SE	Sweden	Booking	No
Bookvisit	Gothenburg, SE	Sweden (EU/EEA)	Booking	No
Clickhouse	Portola Valley, US	Netherlands (GCP europe-west4)	Database	No when using EU region; any support from the US is covered by DPF + SCC

Sub-processor	Registered office	Country of processing	Purpose	Transfer outside EU/EEA (incl. legal basis)
Datadog, Inc.	New York, US	Germany (EU site, Frankfurt)	Logging and error handling	No when using EU site (Frankfurt); any support/technical access from the US is covered by DPF + SCC
Deliverect	Ghent, BE	Belgium (EU)	Online ordering	No
Fellowmind Sweden AB	Stockholm, SE	Sweden	ERP system	No
Freshworks Inc.	San Mateo, US	Germany (Frankfurt)	Customer support tickets	Yes – DPF
HubSpot, Inc.	Cambridge, US	Germany (GCP Frankfurt)	CRM and marketing	Yes – DPF
Kivra Sverige AB	Stockholm, SE	EU/EEA (Google Cloud EMEA Limited) and Ireland (Storebox/AWS)	Digital receipt delivery	Exceptionally – Storebox may temporarily transfer token data outside the EU/EEA; SCC
Leat Netherlands B.V.	Utrecht, NL	Netherlands; USA (Twilio/SendGrid for email)	Loyalty program	Yes – DPF + SCC (Twilio/SendGrid in the US)
Maîtres	Stockholm, SE	Sweden	Booking	No
Mews Systems B.V.	Amsterdam, NL	EU (Azure North Europe, Ireland)	Property Management System (PMS)	No when using EU region; any support/technical access from the US is covered by DPF + SCC
Microdeb	Gothenburg, SE	Sweden	Loyalty	No

Sub-processor	Registered office	Country of processing	Purpose	Transfer outside EU/EEA (incl. legal basis)
Microsoft Ireland Operations Limited	Dublin, IE	Ireland (Azure North Europe)	Hosting and operations	No when using EU region; any support from the US is covered by DPF + SCC
MongoDB Limited	Dublin, IE	Ireland (Azure North Europe)	Database	No when using EU region; any support from the US is covered by DPF + SCC
Obypay	Paris, FR	France	Booking	No
Omniboost	Terneuzen, NL	Netherlands	Integration with various PMS	No
Oracle Corporation (MySQL)	Austin, US	Sweden – self-hosted MySQL in Caspeco's environment	Database	No
Raygun Limited	Wellington, NZ	New Zealand	Error logs	Yes – NZ adequacy decision
Scrive AB	Stockholm, SE	Sweden	E-signing	No
Seamlr (WrkNw AB)	Gothenburg, SE	Sweden	Staffing	No
Sendgrid	Denver, US	USA	Transactional email	Yes – DPF + SCC
Teamtailor	Stockholm, SE	EU (Ireland)	Staffing / Recruitment	Exceptionally – SCC for any transfer outside the EU/EEA
Telavox	Malmö, SE	Sweden/EU/EEA	Communication	Exceptionally – DPF + SCC for any transfer outside the EU/EEA

Sub-processor	Registered office	Country of processing	Purpose	Transfer outside EU/EEA (incl. legal basis)
Thinknine AB	Malmö, SE	Sweden	ERP system	No
TimeXtender A/S	Aarhus, DK	Sweden	Data analytics	No
Younium AB	Stockholm, SE	Sweden	Customer invoicing	No
Zenchef	Paris, FR	France (EU)	Booking	No